



DATE 2016-11-22	TECHNICIAN Darren Mann	JOB/ORDER # 6732	REFERENCE TEXT Client reference
FIRST NAME EMR Vacation Rentals		LAST NAME Admin	
BILLING ADDRESS EMR VACATION RENTALS 106 - 1016 MCCALLUM ROAD VICTORIA, V9B4C6 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 3103 - 602 CITADEL PARADE SARA: 1.949.933.4501BUZ#8248 VANCOUVER, BRITISH COLUMBIA, CANADA	
PHONE 1.250.483.6790		EMAIL vanoffice@emrvr.com	

REASON FOR TODAY'S CALL:
 We have an issue in one of our units, guest claims even after water is turned off it still pools.

DESCRIPTION OF WORK PERFORMED:
 -The grouting above the first row of tiles around the lip of the shower pan is starting to flake out, allowing moisture to get in behind the tiles but I do not believe this is what's causing the water to leak out into the bathroom floor. -I ran the shower with the head at various angles around the sides of the shower enclosure and saw no signs of water leakage. As soon as I opened the shower door I could see that water drips down the door and onto the floor at the hinge side of the door. This water collected in a way that was consistent with the water that was on the floor when I first arrived. I informed the tenant to close the shower door after exiting to help mitigate the amount of water that leaks out.

TECHNICIAN RECOMMENDATIONS:
 I suggest having a tile guy in to inspect the grouting for possible re-grouting.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Discount Labour	\$99.00	\$99.00
			SUBTOTAL:	\$99.00
			GST (5%):	\$4.95
			TOTAL:	\$103.95

Give us Feedback
 Please visit our feedback page at:
www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.
Thank You!

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY
LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.
TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

2016-11-22

 CUSTOMER SIGNATURE

 DATE