



DATE 2016-12-01	TECHNICIAN Darren Mann	JOB/ORDER # 6698	REFERENCE TEXT Client reference
FIRST NAME Derek		LAST NAME Steven	
BILLING ADDRESS COMPANY / BILLING NAME 2801 - 1255 SEYMOUR ST VANCOUVER, V6B0H1 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 2801 - 1255 SEYMOUR ST, BUZZER N/A VANCOUVER, V6B0H1 BRITISH COLUMBIA, CANADA	
PHONE 778.386.5355		EMAIL Derek.Steven86@gmail.com	

REASON FOR TODAY'S CALL:

1) The garburator is seized. It is making the electrical sound that it wants to run but it's not moving at all. When I try to manually move the inside wheel it broke my stick? The red reset button on the bottom has not worked. 2) The kitchen sink faucet mount broke. The underside of the faucet spears to be mounted with a metal plate and another round mount that holds the various hoses. The rounded metal mount has broken leaving the kitchen faucet to be very wiggly on the counter. Pictures of the underside of the sink and the broken mount are attached. 3) The main bathroom tap doesn't flow as smoothly as the guest bathroom tap

DESCRIPTION OF WORK PERFORMED:

-I was not able to resecure the existing faucet. I installed the customer supplied kitchen faucet and during testing noticed the Cold pressure was reduced to a dribble. I located the main water shut off valves and repaired the Cold shut off valve under the sink by replacing the washer, stem, packing, packing nut, and handle. Tested again and Cold pressure back to normal. -I unjammed the garburator and removed a couple of toothpicks. Tested by filling and draining the sink multiple times while running the garburator. -I replaced the aerators in both lavatory faucets and tested.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Install Kitchen Faucet - Customer Supplied	\$139.00	\$139.00
1		Repair 1/2" x 3/8" Angle or Straight Stop - ADD-ON	\$25.00	\$25.00
2		Aerator 401	\$10.00	\$20.00

Give us Feedback
 Please visit our feedback page at:
www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.
Thank You!

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.

TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

SUBTOTAL:	\$184.00
GST (5%):	\$9.20
TOTAL:	\$193.20

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 CUSTOMER SIGNATURE DATE