



DATE 2016-12-07	TECHNICIAN Darren Mann	JOB/ORDER # 6758	REFERENCE TEXT Client reference
FIRST NAME Mika		LAST NAME Shapera	
BILLING ADDRESS COMPANY / BILLING NAME 205 - 2142 CAROLINA ST VANCOUVER, V5T3S2 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 205 - 2142 CAROLINA ST BUZ 035 VANCOUVER, V5T3S2 BRITISH COLUMBIA, CANADA	
PHONE 604.908.9058		EMAIL mika.shapera@mail.mcgill.ca	

REASON FOR TODAY'S CALL:

Hi! My toilet is not flushing... I haven't been living here very long, but for a few weeks before it stopped flushing, the toilet bowl looked like there was sand in it. From a little googling (I know nothing about plumbing!) it seems like maybe there's a sediment problem? It still flushes manually (lifting up the tank, and lifting the flush lever), but doesn't work with the external flush. Help! Thanks, Mika

DESCRIPTION OF WORK PERFORMED:

The toilet tank Lever was cracked internally. This crack caused the Lever arm to bend from the weight of the flapper when the handle was pressed. I replaced the Lever handle and tested by flushing the toilet multiple times.


QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Replace Toilet Tank Lever	\$119.00	\$119.00
SUBTOTAL:				\$119.00
GST (5%):				\$5.95
TOTAL:				\$124.95

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 Fill in the required details from your invoice and tell us how we did.
Thank You!

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.
TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.



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 CUSTOMER SIGNATURE DATE