



DATE 2016-12-20	TECHNICIAN Darren Mann	JOB/ORDER # 6824	REFERENCE TEXT Client reference
FIRST NAME Nohra		LAST NAME Jacobsen	
BILLING ADDRESS VANCOUVER DREAM RENTALS 505 - 1080 HOWE ST VANCOUVER, V6Z2T1 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 304 - 3220 WEST 4TH AVE KATE: 1.647.308.9006 VANCOUVER, V6K1R9 BRITISH COLUMBIA, CANADA	
PHONE 604.671.4824		EMAIL nohra@vancouverdreamrentals.com	

REASON FOR TODAY'S CALL:

Hi Darren, our tenant reported the toilet overflowing this morning at 5 a.m. I've got her to close the valves at the back, but she said the toilet hasn't been draining properly, and is probably in need of unclogging. she is a bit of an alarmist, but I've had a handyman look at it before and he said we needed to call a plumber. If you could make it before the Thursday appointment time, I'd be very grateful. Regards, Nohra

DESCRIPTION OF WORK PERFORMED:

-I used the 6' toilet auger to clear the toilet blockage. Nothing was pulled out of the toilet, whatever caused the blockage was pushed through. I tested by flushing large rolled up balls of toilet paper, which the toilet flushed with ease. -The toilet seat disc was warped, allowing water to constantly trickle from the tank to the bowl. I replaced this seat disc with new and tested.

TECHNICIAN RECOMMENDATIONS:

When the toilet is flushed there is a strong siphone created which you can hear affecting the tub trap. I believe this siphone is caused by the way the buildings plumbing is layed out, I cannot think of anything that can be done to quiet this.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Clear toilet blockage using 6' toilet auger	\$139.00	\$139.00
1		American Standard Seat Disc	\$20.00	\$20.00

Give us Feedback

Please visit our feedback page at:
www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.

Thank You!

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.

TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

SUBTOTAL:	\$159.00
GST (5%):	\$7.95
TOTAL:	\$166.95

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 CUSTOMER SIGNATURE DATE