



DATE 2016-12-14	TECHNICIAN Darren Mann	JOB/ORDER # 6793	REFERENCE TEXT Client reference
FIRST NAME Mark	LAST NAME Lamley		
BILLING ADDRESS COMPANY / BILLING NAME 2186 WEST 8TH AVE VANCOUVER, V6K2A4 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 2186 WEST 8TH AVE VANCOUVER, V6K2A4 BRITISH COLUMBIA, CANADA	
PHONE 778.318.6275		EMAIL mark.lamley@gmail.com	

REASON FOR TODAY'S CALL:

The hot water in our shower doesn't work! It slowly stopped working. I'm guessing there is something (a valve?) that wore down and all we get now is cold water. I'm guessing/hoping that this can be fixed by removing the metal plate with the taps, replacing something and putting the metal plate back on. Do you fix this sort of thing?

DESCRIPTION OF WORK PERFORMED:

---Dec14: I found that the thermostatic cartridge was malfunctioning. I contacted the manufacturer and had them ship out a replacement under warranty. ---Dec21: I installed the new cartridge and tested.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
2		Labour	\$109.00	\$218.00
			SUBTOTAL:	\$218.00
			GST (5%):	\$10.90
			TOTAL:	\$228.90

Give us Feedback
 Please visit our feedback page at:
www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.
Thank You!

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.
TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

Mark Lamley

 CUSTOMER SIGNATURE

2016-12-14

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