



DATE 2016-12-22	TECHNICIAN Darren Mann	JOB/ORDER # 6835	REFERENCE TEXT Client reference
FIRST NAME Robby		LAST NAME Chen	
BILLING ADDRESS COMPANY / BILLING NAME 805 - 550 PACIFIC ST BUZ#1053 VANCOUVER, V6Z3G2 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 805 - 550 PACIFIC ST BUZ#1053 VANCOUVER, V6Z3G2 BRITISH COLUMBIA, CANADA	
PHONE 604.671.2591		EMAIL chenrobby@gmail.com	

**REASON FOR TODAY'S CALL:**

I have an American Standard toilet that leaks into the bowl. I tried replacing the flapper (bought one specific for American Standard, not an universal one) that looked identical to the original flapper but the replacement only made the leak worse. I suspect it's probably the flush valve but am not certain.

**DESCRIPTION OF WORK PERFORMED:**

I replaced the toilet flapper in the master ensuite toilet. Tested and in good working order.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Replace toilet flapper - standard	\$119.00	\$119.00

**Give us Feedback**  
 Please visit our feedback page at:  
[www.yaletownplumbing.com/feedback](http://www.yaletownplumbing.com/feedback) [1]  
 Fill in the required details from your invoice and tell us how we did.  
**Thank You!**

**WARRANTY:** **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

**LABOUR** - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.  
**TERMS:** NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

2016-12-22

CUSTOMER SIGNATURE

DATE

SUBTOTAL:	\$119.00
GST (5%):	\$5.95
<b>TOTAL:</b>	<b>\$124.95</b>