



DATE 2017-01-10	TECHNICIAN Darren Mann	JOB/ORDER # 6855	REFERENCE TEXT Client reference
FIRST NAME Aaron		LAST NAME Alexander	
BILLING ADDRESS COMPANY / BILLING NAME 203 - 1140 PENDRELL ST VANCOUVER, V6E1L4 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 203 - 1140 PENDRELL ST, BUZZER 203 VANCOUVER, V6E1L4 BRITISH COLUMBIA, CANADA	
PHONE 604.306.9803		EMAIL aaronalexander@gmail.com	

**REASON FOR TODAY'S CALL:**

My toilet is installed about 3yrs ago, everything has been fine and then all of sudden in the last 3 months its become loose from the floor. Tried to use some new nuts to tighten it down but still is wobbly.

**DESCRIPTION OF WORK PERFORMED:**

I lifted the toilet and found that the screws securing the flange in place had popped out. I used Copper strapping and screws to resecure the flange and then reinstalled the toilet with a new wax seal and supply line. Tested and in good working order.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Replace Toilet Wax Seal - Standard	\$189.00	\$189.00
1		Repair Existing Flange	\$29.00	\$29.00

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[www.yaletownplumbing.com/feedback](http://www.yaletownplumbing.com/feedback) [1]  
 Fill in the required details from your invoice and tell us how we did.  
**Thank You!**

**WARRANTY:** **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

**LABOUR** - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.

**TERMS:** NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

2017-01-10

CUSTOMER SIGNATURE

DATE

SUBTOTAL:	\$218.00
GST (5%):	\$10.90
<b>TOTAL:</b>	<b>\$228.90</b>