



DATE 2017-02-01	TECHNICIAN Darren Mann	JOB/ORDER # 6958	REFERENCE TEXT Client reference
FIRST NAME Frank	LAST NAME Hangler		
BILLING ADDRESS COMPANY / BILLING NAME 1007 - 1330 HORNBY ST VANCOUVER, V6Z 1W5 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 1007 - 1330 HORNBY ST, BUZZER 090 VANCOUVER, V6Z 1W5 BRITISH COLUMBIA, CANADA	
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REASON FOR TODAY'S CALL:

Cold water tap on the bathroom sink has been getting harder and harder to turn. The faucet is a Riobel ED08L (<https://riobel.ca/en/products/ED08L>). Tried to dismantle to inspect the cartridge per instructions on their website (https://dw.riobel.ca/riobel.ca/files/guide_reparation/Cart_Standard.pdf) but wasn't able to do so as I found the flange extremely difficult to unscrew. Need some professional help :-)

DESCRIPTION OF WORK PERFORMED:

It was not actually the cartridge that was seizing up but the handle. I used a strap wrench to remove the cold handle and placed it back without screwing it back into place so it can be used until the residue in the handle can be cleaned or a new handle is sent out.

TECHNICIAN RECOMMENDATIONS:

I would suggest replacing the waterlines that connect the Hot & Cold valves to the spout as the handle was turning the entire valve and waterlines prior to our visit. The lines are not currently leaking but my concern is that the integrity of the supply lines may have been compromised.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Quoted Price	\$119.00	\$119.00
SUBTOTAL:				\$119.00
GST (5%):				\$5.95
TOTAL:				\$124.95

Give us Feedback

Please visit our feedback page at:
www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.

Thank You!

WARRANTY: PARTS - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.
TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

2017-02-01

CUSTOMER SIGNATURE

DATE