



DATE 2017-02-03	TECHNICIAN Darren Mann	JOB/ORDER # 6963	REFERENCE TEXT Client reference
FIRST NAME John		LAST NAME Riordan	
BILLING ADDRESS COMPANY / BILLING NAME 956 RICHARDS ST VANCOUVER, V3T 5E1 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 956 RICHARDS ST VANCOUVER, V3T 5E1 BRITISH COLUMBIA, CANADA	
PHONE 604.652.9402		EMAIL jriordan@telus.net	

**REASON FOR TODAY'S CALL:**

The shower handle in the ensuite bathroom has come away from the shower cartridge. I'm not sure if there is a piece missing or if the handle is stripped. If you look at this diagram <http://www.moen.ca/replacement-parts/search?context=partorModelNumber&value=82495C> it looks like I'm missing the small plastic piece 96988 that fits on the cartridge stem. Give me a call at 604-652-9402 and we can discuss

**DESCRIPTION OF WORK PERFORMED:**

A piece of the handle adaptor was broken. I replaced this piece and tested.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Labour	\$109.00	\$109.00
1		Moen Handle Adaptor Kit	\$15.00	\$15.00

**Give us Feedback**  
 Please visit our feedback page at:  
[www.yaletownplumbing.com/feedback](http://www.yaletownplumbing.com/feedback) [1]  
 Fill in the required details from your invoice and tell us how we did.  
**Thank You!**

**WARRANTY:** **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

**LABOUR** - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.  
**TERMS:** NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

SUBTOTAL:	\$124.00
GST (5%):	\$6.20
<b>TOTAL:</b>	<b>\$130.20</b>

\_\_\_\_\_ 2017-02-03  
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 CUSTOMER SIGNATURE DATE