



DATE 2016-11-29	TECHNICIAN Darren Mann	JOB/ORDER # 6755	REFERENCE TEXT Client reference
FIRST NAME VLR		LAST NAME ADMIN	
BILLING ADDRESS VANCOUVER LUXURY REALTY #100 - 1290 HOMER ST VANCOUVER, V6B2Y5 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 3202 - 1011 WEST CORDOVA NADINE: 604.345.3070 VANCOUVER, BRITISH COLUMBIA, CANADA	
PHONE 604.899.0220		EMAIL owners@vancouverluxuryrealty.com	

REASON FOR TODAY'S CALL:
 Issue with shower water temp controls *mentioned while onsite that there is a leak under the kitchen sink *concierge will grant access to floor.

DESCRIPTION OF WORK PERFORMED:
 ---Nov29: I made a visit to the unit and found that the water temperature was fluctuating and it the water didn't really get very hot. I will contact the Dornbracht rep and inquire about availability of replacement parts. ---Dec6: I was informed by the Dornbracht rep that a replacement cartridge would cost \$800 and is 5-6 weeks away once ordered. He suggest a few things i could try to rectify the issue with the existing cartridge. I made another visit, removed the cartridge and cleaned it out then re-installed and recalibrated it. Tested and in good working order. I will follow up with Nadine in a few weeks to see how it is going. -While onsite Nadine mentioned that there was a leak under the kitchen sink. I tested by filling and draining both sides of the sink multiple time but could not see any sign of leaking.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
2.5		Discount Labour	\$99.00	\$247.50
SUBTOTAL:				\$247.50
GST (5%):				\$12.38
TOTAL:				\$259.88

Give us Feedback
 Please visit our feedback page at:
www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.
Thank You!

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY
LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.
TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

_____ 2016-11-29 _____
 CUSTOMER SIGNATURE DATE