



DATE 2017-03-10	TECHNICIAN Darren Mann	JOB/ORDER # 7081	REFERENCE TEXT Client reference
FIRST NAME Paul		LAST NAME Astrop	
BILLING ADDRESS COMPANY / BILLING NAME 203 - 925 WEST 8TH AVE. VANCOUVER, V5Z 1E4 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 203 - 925 W 8TH AVE. BUZZER: 604 560 7750 VANCOUVER, V5Z 1E4 BRITISH COLUMBIA, CANADA	
PHONE 604.506.7550		EMAIL paul.astrop@shaw.ca	

**REASON FOR TODAY'S CALL:**

Ground Floor Bathroom: 1.) Residential Sink - main floor bathroom sink metal stopper is stuck and cannot be accessed to be repaired without plumbing tools  
 2.) Residential Shower Head Leak - same bathroom has leak in shower head whenever taps turned on for tub. Worn out washer is suspected. \*added in an email that his toilet is now slow to flush.

**DESCRIPTION OF WORK PERFORMED:**

-I was able to remove the lavatory sink drain stopper but a piece of the lever mechanism is broken and cannot be repaired. The sink is fine to use but if a stopper is needed the mechanical drain would have to be replaced with a push style drain, and the ABS drainage re-piped. -When the tub filler is used water also runs through the shower head. I believed this was caused by a flow restriction in the tub spout. I removed the tub spout, ran the water, and found that the flow was still restricted. I replaced the copper coming out of the wall with a 1/2" brass nipple which has a slightly larger inside diameter but the flow is still restricted. I replaced the tub spout with a new Delta pull-down style spout and tested. The issue is better but not resolved. The restriction is between the shower valve and the wingback, or possibly the wingback itself, but these issues cannot be taken care of without removing tile. -I ran the 6' toilet auger through the toilet and hit no obstruction. The toilet currently seems to be flushing fine but if it backs up, and or air is gurgling out of the bowl during a flush, then the toilet may have to be lifted so a larger drain auger can be sent down.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Replace Standard Tub Spout Diverter	\$159.00	\$159.00
1		3" Brass Nipple	\$10.00	\$10.00

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 Please visit our feedback page at:  
[www.yaletownplumbing.com/feedback](http://www.yaletownplumbing.com/feedback) [1]  
 Fill in the required details from your invoice and tell us how we did.  
**Thank You!**

**WARRANTY:** PARTS - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.

**TERMS:** NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

SUBTOTAL:	\$169.00
GST (5%):	\$8.45
<b>TOTAL:</b>	<b>\$177.45</b>

 <hr/> CUSTOMER SIGNATURE	2017-03-10 <hr/> DATE
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