



DATE 2017-04-06	TECHNICIAN Darren Mann	JOB/ORDER # 7177	REFERENCE TEXT Client reference
FIRST NAME Sylvia		LAST NAME Ma	
BILLING ADDRESS COMPANY / BILLING NAME 706 - 583 BEACH CRES VANCOUVER, V6Z3E6 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 706 - 583 BEACH CRES , BUZZER 1058 VANCOUVER, V6Z3E6 BRITISH COLUMBIA, CANADA	
PHONE 604.839.8862		EMAIL syl_ma@hotmail.com	

**REASON FOR TODAY'S CALL:**

1. Sweating Toilets -- there is a lot of water appearing on the outside of the toilet tank and around the toilet bowl. 2. Bathtub Tile Grout Eroded -- some of the bathtub tile grout has come off. I am concerned that water is getting inside and then causing flooding and/or mould issues, as after having a shower, there is a pool of water on the floor beside the bathtub 3. Bathtub Caulking Eroded -- some of the caulking has come off or eroded. Again, I see a pool of water (see soaked paper towel in pic) on the floor beside the bathtub after a shower. Can you please give me a quote for fixing the above problems? Thank you very much! Sylvia

**DESCRIPTION OF WORK PERFORMED:**

-Both toilets seem to be flushing fine and show no signs of running. I believe the condensation on the tanks is due to humidity levels in the apartment. -The tile grouting in the master bathroom tub is eroding and coming out, allowing moisture to get in behind to the drywall. I would suggest having a tile guy come in and assess the situation.

**TECHNICIAN RECOMMENDATIONS:**

-If new toilets with insulated tanks are to be installed the following measurements will be required. -Both Toilet have the same measurements of: 12" rough-in / 32-1/4" to underside of countertop above tank.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Labour	\$109.00	\$109.00
			SUBTOTAL:	\$109.00
			GST (5%):	\$5.45
			TOTAL:	\$114.45

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 Please visit our feedback page at:  
[www.yaletownplumbing.com/feedback](http://www.yaletownplumbing.com/feedback) [1]  
 Fill in the required details from your invoice and tell us how we did.  
**Thank You!**

**WARRANTY:** **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

**LABOUR** - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.  
**TERMS:** NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

  
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 CUSTOMER SIGNATURE

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