



DATE 2017-04-12	TECHNICIAN Darren Mann	JOB/ORDER # 7192	REFERENCE TEXT Client reference
FIRST NAME Catherine		LAST NAME Jacobs	
BILLING ADDRESS COMPANY / BILLING NAME 405 - 531 BEATTY ST. VANCOUVER, V6B0C5 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 405 - 531 BEATTY ST. BUZZER: NO VANCOUVER, V6B0C5 BRITISH COLUMBIA, CANADA	
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**REASON FOR TODAY'S CALL:**

Two problems: The first is that the bathroom shower drain is clogged. The tub faucet also continues to leak water into the tub when the plunger (or whatever you call it) is set to shower mode, and I think both of those issues causes the tub/shower to fill very quickly. The plug to the drain lifts up and down and doesn't come off, so I've been unable to unclog the drain myself. The second issue is that the kitchen sink faucet leaks, but at the countertop/faucet level, so water leaks onto the counter when the faucet is running.

**DESCRIPTION OF WORK PERFORMED:**

-I used the PowerSpin drain snake to clean the tub drain. Tested by filling the tub half way and draining. -The shower valve is made by a company(Tebisa) that no longer distributes to North America so parts are unavailable. I removed the shower valve trim and took pictures of the diverter. I will forward these on to our wholesalers to see if other manufactures use this same valve. -The kitchen faucet leaks internally and when moved side to side causes the supply lines to twist. It will have to be replaced.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Clean drain using PowerSpin / Tub/Shower	\$149.00	\$149.00
1		Misquoted	-\$10.00	-\$10.00


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 Please visit our feedback page at:  
[www.yaletownplumbing.com/feedback](http://www.yaletownplumbing.com/feedback) [1]  
 Fill in the required details from your invoice and tell us how we did.  
**Thank You!**

**WARRANTY:** **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

**LABOUR** - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.  
**TERMS:** NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

SUBTOTAL: \$139.00  
 GST (5%): \$6.95  
 TOTAL: \$145.95



2017-04-12

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CUSTOMER SIGNATURE DATE