



DATE 2017-04-26	TECHNICIAN Darren Mann	JOB/ORDER # 7238	REFERENCE TEXT Client reference
FIRST NAME JOSHUA		LAST NAME KESSELMAN	
BILLING ADDRESS COMPANY / BILLING NAME 4715 DRUMMOND DRIVE VANCOUVER, V6T1B3 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 4715 DRUMMOND DRIVE VANCOUVER, V6T1B3 BRITISH COLUMBIA, CANADA	
PHONE 6047305813		EMAIL jdk@jdkone.com	

REASON FOR TODAY'S CALL:

Jado Glance faucet is leaking from the handle. Already replaced cartridge, might be something else. Another Jado glance faucet has a problem with the handle where it's not straight and pulls kind of funny (I'll show you) if you need photos please email me and I'll send you a bunch!!

DESCRIPTION OF WORK PERFORMED:

---Master Ensuite: I removed the cartridge within the lavatory faucet and found that it was installed with an extra o-ring between the cartridge and the nut that secures it in place. The nut had marks on it that would indicate that a pair of pump pliers was used to tighten it and was likely overtightened to try and compress the extra o-ring. I installed the new cartridge and used the plastic tool that comes with the cartridge to ensure it was not overtightened. Josh mentioned while onsite that the faucet, when turned fully on, would cause the water to hit the sink with enough force to splash all over the countertop. I installed a new aerator that I found in the spare parts box that Josh provided and tested. No leaks present and the water does not splash all over the countertop when in use. ---Guest Bathroom: I removed the lavatory faucet handle to find that a part was missing. I took a picture of this part and will forward it to a Josh.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1.75		Labour	\$109.00	\$190.75

Give us Feedback
 Please visit our feedback page at:
www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.
Thank You!

WARRANTY:	PARTS - SUBJECT TO MANUFACTURER'S WARRANTY	SUBTOTAL:	\$190.75
	LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.	GST (5%):	\$9.54
		TOTAL:	\$200.29

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.
TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

2017-04-26

 CUSTOMER SIGNATURE

 DATE