



DATE 2017-07-04	TECHNICIAN Darren Mann	JOB/ORDER # 7469	REFERENCE TEXT 17-0837
FIRST NAME Advent		LAST NAME Admin	
BILLING ADDRESS ADVENT REAL ESTATE SERVICES LTD. #204 - 1168 HAMILTON ST VANCOUVER, V6B2S2 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 1506 - 1438 RICHARDS ST, BUZ1093 ANIRUDH: 778.875.5509 / 778.237.3060 VANCOUVER, BRITISH COLUMBIA, CANADA	
PHONE 604.736.6478		EMAIL andrea@adventvancouver.com	

REASON FOR TODAY'S CALL:  
Toilet clogging periodically

DESCRIPTION OF WORK PERFORMED:

I first tested the toilet by flushing large rolled up balls of toilet paper (more than anyone would normally use) and it was flushing fine. I flushed around 8 times. I then ran the 6' toilet auger through the toilet just to be sure there was nothing stuck inside and it did not run into any obstruction. I continued flushing and it seemed as though it was totally fine but after around the 12th flush it did back up. I was perplexed but eventually found that there was something blocking the water outlet located inside the bottom of the bowl but only on some flushes. Using a coat hanger and pliers I was able to retrieve 2 circular pieces of plastic from within this water outlet. These plastic pieces appear to be from an older toilet flapper. I imagine they flushed out of the tank some time ago and found their way through to the water outlet in the bowl. The toilet would flush totally normal most of the time but on some flushes these plastic pieces would be pushed in just the right way to cause them to slow down the flow of water, weakening the flush. With these plastic pieces removed I tested again and did not run into any more issues.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Discount Labour	\$99.00	\$99.00

## Give us Feedback

Please visit our feedback page at:  
[www.yaletownplumbing.com/feedback](http://www.yaletownplumbing.com/feedback) [1]  
 Fill in the required details from your invoice and tell us how we did.

## Thank You!

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

**LABOUR** - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.  
**TERMS:** NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

SUBTOTAL:	\$99.00
GST (5%):	\$4.95
TOTAL:	\$103.95

\_\_\_\_\_ 2017-07-04  
 CUSTOMER SIGNATURE DATE