



DATE 2017-07-26	TECHNICIAN Darren Mann	JOB/ORDER # 7539	REFERENCE TEXT Client reference
FIRST NAME Lena		LAST NAME Sin	
BILLING ADDRESS COMPANY / BILLING NAME 928 HOMER ST. VANCOUVER, V6B 1T7 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 3587 ST GEORGE ST. VANCOUVER, V5V 0B8 BRITISH COLUMBIA, CANADA	
PHONE 778-881-4346		EMAIL lena_sin@hotmail.com	

REASON FOR TODAY'S CALL:

The plug to our Duravit tub has broken off and we need this replaced. (It used to be attached to the actual tub drain.) Our toddler also threw a small car down the drain after this happened (it's about 1"x1.5" and 3/4" tall). I'm wondering if this will pose a problem in the future and if there's anything we can do to make sure it doesn't clog our drain? We live slightly outside your area (Main and 20th) and we've had such a great experience with you with our rental property that we are really hoping you will come and help us out! Thank you!

DESCRIPTION OF WORK PERFORMED:

-The tub drain was corroded from use of liquid drain cleaners. I replaced the tub drain with a new lift & turn style tub drain. The drain is flowing freely and I have suggested that if in the future the drain backs up we can run a drain snake through to grab hair and hopefully if the car is in the drain it will come out with it. There is also a chance that the car has moved past the ptrap and has been flushed away into the larger main drainage. -The toilet in the same bathroom is missing one of the push button rods. I have suggested contacting Kohler customer support as they will likely mail a new set out free of charge.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Replace Tub Drain Trim - Standard	\$169.00	\$169.00

Give us Feedback

Please visit our feedback page at:
www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.

Thank You!

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.
TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

SUBTOTAL:	\$169.00
GST (5%):	\$8.45
TOTAL:	\$177.45

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 CUSTOMER SIGNATURE DATE