



DATE 2017-08-14	TECHNICIAN Darren Mann	JOB/ORDER # 7607	REFERENCE TEXT Client reference
FIRST NAME Wilson		LAST NAME Wang	
BILLING ADDRESS COMPANY / BILLING NAME 308 - 1230 HARO ST VANCOUVER, V6E 4J9 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 308 - 1230 HARO ST BUZZER 463 VANCOUVER, V6E 4J9 BRITISH COLUMBIA, CANADA	
PHONE 778-997-3363		EMAIL zwillyc_70707@yahoo.ca	

REASON FOR TODAY'S CALL:

Hi there I have not had cold water running in my kitchen faucet since this past Tuesday. On that day there was a water shutdown in my building for the day but when I came home at night I only had hot water left in my kitchen faucet. I've checked with building manager that everything has been turned back on. I live in a 30 year old building. My faucet is brand new, installed only 1 month ago, and just last weekend I installed a new dishwasher next to the kitchen sink.

DESCRIPTION OF WORK PERFORMED:

I disconnected the cold supply line from the shut off valve and flushed hot water out of the line, there is no blockage within the faucet itself. I then opened the Cold shut off valve and there was some water flowing out but very little, after about 5 second it stopped completely. Once the water flow stopped I pushed a zap strap through the open valve and there is no blockage at the valve. I believe the blockage is further back but I cannot say for sure where it is. The mechanical contractor that takes care of the building will have to inspect further as we do not have access to the location of the main valves, nor have we been authorized to work on them.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Labour	\$109.00	\$109.00
			SUBTOTAL:	\$109.00
			GST (5%):	\$5.45
			TOTAL:	\$114.45

Give us Feedback

Please visit our feedback page at:
www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.

Thank You!

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.
TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

CUSTOMER SIGNATURE

2017-08-14

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