



DATE 2017-10-19	TECHNICIAN Darren Mann	JOB/ORDER # 7835	REFERENCE TEXT Client reference
FIRST NAME Joan		LAST NAME Ewasiw	
BILLING ADDRESS COMPANY / BILLING NAME 604 - 2655 CRANBERRY DR VANCOUVER, V6K 4V5 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 604 - 2655 CRANBERRY DR NO BUZZER VANCOUVER, V6K 4V5 BRITISH COLUMBIA, CANADA	
PHONE 1.780.722.2428		EMAIL jewasiw@hotmail.com	

**REASON FOR TODAY'S CALL:**

I am having a problem with my kitchen faucet. The pull out spray portion is broken, i.e., the spray option does not function and the centre piece--where the water flows out of--has fallen out. Additionally, it drips water into the cabinet below. It is a Grohe faucet. I have contacted the company and have received, what I understand are, the necessary parts. Attached please find photographs of the faucet.

**DESCRIPTION OF WORK PERFORMED:**

Water was leaking from the connection between the spray head and the spray hose. I installed the customer supplied kitchen faucet spray head, and spray hose. The spray hose coupling was cracked, this part was not sent by Grohe. I had one of these in my van, installed and tested. No leaks present.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Quoted Price	\$129.00	\$129.00
SUBTOTAL:				\$129.00
GST (5%):				\$6.45
TOTAL:				\$135.45

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 Please visit our feedback page at:  
[www.yaletownplumbing.com/feedback](http://www.yaletownplumbing.com/feedback) [1]  
 Fill in the required details from your invoice and tell us how we did.  
**Thank You!**

**WARRANTY:** **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

**LABOUR** - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.  
**TERMS:** NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

*Jewasiw*

2017-10-19

CUSTOMER SIGNATURE

DATE