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HST #837181627

DATE 2017-10-19	TECHNICIAN Darren Mann	JOB/ORDER # 7832	REFERENCE TEXT Client reference
FIRST NAME Kim		LAST NAME Sigismund	
BILLING ADDRESS COMPANY / BILLING NAME 2105 - 928 HOMER STREET VANCOUVER, V6B 1T7 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 2105 - 928 HOMER ST ASHLEY: 604.356.5452 VANCOUVER, V6B 1T7 BRITISH COLUMBIA, CANADA	
PHONE 604.828.1737		EMAIL kim.sigismund@gmail.com	

REASON FOR TODAY'S CALL:
low water pressure in kitchen faucet

DESCRIPTION OF WORK PERFORMED:
The hot & Cold shut off valves under the sink (connected to the faucet) were failing, causing bits of debris to clog up the supply lines. I flushed the debris out of the lines through the valves and repaired the valves by replacing the washers, stems, packing, packing nuts, and handles. Tested and pressure is back to normal.

TECHNICIAN RECOMMENDATIONS:
The spray head of the faucet has a hairline crack at the top. This seems to be common problem with the older Grohe Faucet heads. Unfortunately if I were to purchase a new replacement head they would charge me around \$150 but if you call as the owner you may be able to convince them to send out a new head under warranty:)

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Repair 1/2" x 3/8" Angle or Straight Stop	\$139.00	\$139.00
1		Repair 1/2" x 3/8" Angle or Straight Stop - ADD-ON	\$25.00	\$25.00

SUBTOTAL:	\$164.00
GST (5%):	\$8.20
TOTAL:	\$172.20

Give us Feedback
 Please visit our feedback page at:
www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.
Thank You!

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.
TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

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 CUSTOMER SIGNATURE DATE