



DATE 2017-10-24	TECHNICIAN Darren Mann	JOB/ORDER # 7847	REFERENCE TEXT Client reference
FIRST NAME Catherine		LAST NAME Hajnal	
BILLING ADDRESS COMPANY / BILLING NAME 603 - 1690 WEST 8TH AVE VANCOUVER, V6J 0B1 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 603 - 1690 WEST 8TH AVE, BUZZER 5029 VANCOUVER, V6J 0B1 BRITISH COLUMBIA, CANADA	
PHONE 778-987-5598		EMAIL catherine@lifefundamentals.com	

REASON FOR TODAY'S CALL:

Water is emptying out of the toilette tank so that periodically (at least once an hour) I hear the tank refilling. When I turn the water value off overnight, water remains in the bowl, but the water in the tank drops down to almost nothing. I have a one piece toilette. About 10 years old. White. Brand unclear. There is no logo/name on the outside and I cannot read what is stamped on the inside of the tank. Don't like that this is wasting water, and in between the tank refilling, when I go to flush, there is often not enough water & pressure for a good flush. Thinking this is not just about the flapper given the tank is what is losing water - some valve/seal too? I was also wondering if the problem is substantive, whether it is better to replace the toilet. That's where you come in. Please advise on likely problem, best approach to resolve, and cost. Can send other pictures as needed. Thanks!

DESCRIPTION OF WORK PERFORMED:

The flapper was warped allowing water to slowly trickle out of the tank and through the bowl. I installed a new toilet flapper and tested.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Replace Flapper - Duravit	\$129.00	\$129.00
			SUBTOTAL:	\$129.00
			GST (5%):	\$6.45
			TOTAL:	\$135.45

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www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.

Thank You!

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.

TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

2017-10-24

CUSTOMER SIGNATURE

DATE