



DATE 2017-11-28	TECHNICIAN Darren Mann	JOB/ORDER # 7965	REFERENCE TEXT Client reference
FIRST NAME Allyson		LAST NAME Low	
BILLING ADDRESS COMPANY / BILLING NAME 506 - 560 CARDERO ST VANCOUVER, V6G 3E9 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 506 - 560 CARDERO ST VANCOUVER, V6G 3E9 BRITISH COLUMBIA, CANADA	
PHONE 604.620.9579		EMAIL holyspirit2121@gmail.com	

REASON FOR TODAY'S CALL:

I have a Grohe Kitchen faucet that does not give hot water. It is 20 years old. It has a life time warranty. Manufacturer suggested changing the cartridge. Changed it but still no hot water. Brought in a plumber who wanted to rip me off with all kinds of options. Can you please help? Thank you.

DESCRIPTION OF WORK PERFORMED:

The Hot shut off valve under the sink (connected to the faucet) was breaking down internally, causing bits of rubber to clog up the supply line. I repaired the Hot valve by replacing the washer, stem, packing, packing nut, and handle. I then flushed debris out of the supply line and tested.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Repair 1/2" x 3/8" Angle or Straight Stop	\$139.00	\$139.00
			SUBTOTAL:	\$139.00
			GST (5%):	\$6.95
			TOTAL:	\$145.95

Give us Feedback
 Please visit our feedback page at:
www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.
Thank You!

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.

TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

2017-11-28

CUSTOMER SIGNATURE

DATE