



DATE 2017-12-01	TECHNICIAN Darren Mann	JOB/ORDER # 7972	REFERENCE TEXT Client reference
FIRST NAME Lee		LAST NAME Romao	
BILLING ADDRESS COMPANY / BILLING NAME 977 MAINLAND STREET VANCOUVER, V6B1T2 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS #1909 - 977 MAINLAND 7177 VANCOUVER, BRITISH COLUMBIA, CANADA	
PHONE 778.888.8852		EMAIL leeromao@yahoo.ca	

REASON FOR TODAY'S CALL:
 -Install customer supplied kitchen faucet. -Hot water crossing over into cold main.

DESCRIPTION OF WORK PERFORMED:
 -Lee mentioned that he was having issues with hot water coming out of the cold lines on occasion. I have found in other units within the building that crossover from the hot main to the cold can happen through the shower valve cartridge(PBR 40). I replaced this cartridge and tested. If the issue persists the building manager will have to be notified as there is a possibility the crossover is occurring within another unit on the same riser. -The shut off valves under the sink(connected to the faucet) were not fully shutting the water off. I first repaired these valves by replacing the washers, stems, packing, packing nuts, and handles. I then installed the customer supplied kitchen faucet and tested.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Replace SHWR VLV Cartridge - PBR40	\$199.00	\$199.00
1		Install Customer Supplied Kitchen Faucet - ADD-ON PRICING	\$50.00	\$50.00
2		Repair 1/2" x 3/8" Angle or Straight Stop - ADD-ON	\$25.00	\$50.00

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www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.
Thank You!

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.
TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

SUBTOTAL:	\$299.00
GST (5%):	\$14.95
TOTAL:	\$313.95

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 CUSTOMER SIGNATURE DATE