



DATE 2017-12-22	TECHNICIAN Darren Mann	JOB/ORDER # 8042	REFERENCE TEXT Client reference
FIRST NAME Evelyn	LAST NAME Black		
BILLING ADDRESS COMPANY / BILLING NAME 303 - 1665 NELSON ST VANCOUVER, V6G1M3 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 303 - 1665 NELSON ST VANCOUVER, V6G1M3 BRITISH COLUMBIA, CANADA	
PHONE 604-684-9884		EMAIL evblack@shaw.ca	

REASON FOR TODAY'S CALL:
 Kitchen faucet leaking. Tall, single lever, with pull out hose. Leaks from the base of the faucet, at the sink level. Drips heavily down below counter.

DESCRIPTION OF WORK PERFORMED:
 -The kitchen faucet is leaking from the cartridge. I have taken pictures of the cartridge and sent them to the customer. They will contact Grohe and ask if a replacement cartridge can be sent out under warranty. -While onsite it was mentioned that the kitchen sink basket strainer was broken and the hot handle of the ensuite lavatory faucet(ensuite) was becoming stiff, hard to turn on/off. I replaced the kitchen sink strainer assembly and tested by filling and draining the sink multiple times. I added some grease to the hot lavatory cartridge stem which seems to have helped loosen it up.

TECHNICIAN RECOMMENDATIONS:
 I noticed while greasing the hot lavatory cartridge stem that the shut off valve under the sink(connected to the faucet) has a chip in the stem. This valve must be in the fully opened position or it leaks out of the stem.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Replace Basket Strainer	\$149.00	\$149.00
SUBTOTAL:				\$149.00
GST (5%):				\$7.45
TOTAL:				\$156.45

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www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.
Thank You!

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.
TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

2017-12-22

CUSTOMER SIGNATURE

DATE