



DATE 2017-12-22	TECHNICIAN Darren Mann	JOB/ORDER # 8044	REFERENCE TEXT Client reference
FIRST NAME Jeanette	LAST NAME Lu		
BILLING ADDRESS COMPANY / BILLING NAME 115 - 995 WEST 7TH AVE VANCOUVER, V5Z 1C4 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 115 - 995 WEST 7TH AVENUE CANNOT BE HOME BEFORE 3:30 VANCOUVER, V5Z 1C4 BRITISH COLUMBIA, CANADA	
PHONE 778-986-8098	EMAIL jeanettelum@shaw.ca		

**REASON FOR TODAY'S CALL:**

Our Toto toilet appears to continue flushing water into the tank. My husband tried to take a look at it and it appears that a part looks broken. We came back from a trip, went to the bathroom, flushed the toilet and immediately after it continued to flush water into the tank but not overflow. We have turned water valve off to the tank in the interim. \*leak under lavatory sink

**DESCRIPTION OF WORK PERFORMED:**

I replaced the FillValve and supply line and tested. -I tested the lavatory sink drain and what I believe it happening is that the nut that is supposed to secure the drain to the sink is tightened onto the underside of the countertop instead. Unfortunately to rectify this issue the hole in the granite would have to be cut bigger to allow for the nut to fit through.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Replace toilet FillValve - TOTO Universal	\$179.00	\$179.00
			SUBTOTAL:	\$179.00
			GST (5%):	\$8.95
			TOTAL:	\$187.95

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 Please visit our feedback page at:  
[www.yaletownplumbing.com/feedback](http://www.yaletownplumbing.com/feedback) [1]  
 Fill in the required details from your invoice and tell us how we did.  
**Thank You!**

**WARRANTY:** PARTS - SUBJECT TO MANUFACTURER'S WARRANTY

**LABOUR** - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.  
**TERMS:** NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

2017-12-22

CUSTOMER SIGNATURE

DATE