



DATE 2018-01-29	TECHNICIAN Darren Mann	JOB/ORDER # 8157	REFERENCE TEXT Client reference
FIRST NAME Robert		LAST NAME Leung	
BILLING ADDRESS COMPANY / BILLING NAME 703 - 531 BEATTY ST VANCOUVER, V6B0C5 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 703 - 531 BEATTY ST BUZZER: 753 VANCOUVER, V6B0C5 BRITISH COLUMBIA, CANADA	
PHONE 604.377.9999		EMAIL robert.leung@mail.com	

**REASON FOR TODAY'S CALL:**

Hello: There are two jobs. 1) Bathroom tap is dripping. Started dripping last week, so I turned off the tap under the sink, which stopped the flow for a few days. Now, even with the tap turned off under the sink, it has started dripping constantly. Pic attached. 2) Replace kitchen tap with a new tap. (pic attached). I will provide the new tap.

**DESCRIPTION OF WORK PERFORMED:**

-I repaired the Hot & Cold shut off valves under the guest bathroom sink (connected to lav faucet) by replacing the washers, stems, packing, packing nuts, and handles. I then replaced the cartridge (K35B) within the faucet and tested. -I installed the customer supplied kitchen faucet and tested.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Replace Lav Faucet Single Lever Cartridge - Standard	\$159.00	\$159.00
2		Repair 1/2" x 3/8" Angle or Straight Stop - ADD-ON	\$25.00	\$50.00
1		Install Customer Supplied Kitchen Faucet - ADD-ON PRICING	\$50.00	\$50.00
			SUBTOTAL:	\$259.00
			GST (5%):	\$12.95
			TOTAL:	\$271.95

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 Please visit our feedback page at:  
[www.yaletownplumbing.com/feedback](http://www.yaletownplumbing.com/feedback) [1]  
 Fill in the required details from your invoice and tell us how we did.  
**Thank You!**

**WARRANTY:** **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

**LABOUR** - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.

**TERMS:** NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

2018-01-29

CUSTOMER SIGNATURE

DATE