



|   |                           |  |                                    |
|---|---------------------------|--|------------------------------------|
| DATE<br>2018-02-13  | TECHNICIAN<br>Darren Mann | JOB/ORDER #<br>8203  | REFERENCE TEXT<br>Client reference |
| FIRST NAME<br>Easyrent  |                           | LAST NAME<br>Admin   |                                    |
| BILLING ADDRESS<br>EASYRENT REAL ESTATE SERVICES LTD.<br>100 - 1290 HOMER ST<br>VANCOUVER, V6B2Y5<br>BRITISH COLUMBIA, CANADA |                           | SERVICE ADDRESS<br>1308 - 977 MAINLAND ST<br>JENNY: 604.807.3069<br>BUZ#7116<br>VANCOUVER,<br>BRITISH COLUMBIA, CANADA |                                    |
| PHONE<br>604.662.3279   |                           | EMAIL<br>info@easyrent.ca  |                                    |

**REASON FOR TODAY'S CALL:**

1. The following note was put up in the elevators in my building. I have been experiencing this issue- my shower is scalding hot, I can barely use it without burning myself. 2. My tap in my bathroom is constantly dripping. This is a steady drip and seems to be emitting quite a bit of water. The tap temperature also seems off- very hot. 3. My kitchen sink tap does not release cold water. It is either burning hot water or warm water.

**DESCRIPTION OF WORK PERFORMED:**

?Feb13: I picked up keys and a fob from Easyrent's office. Unfortunately the fob provided does not grant access to the floor and neither of the concierges/building managers I spoke with would Buz me to the floor. ?Feb14: The Shut Off valves under the lavatory sink (connected to the faucet) were not working. I located the main shut off valves and repaired these faulty valves by replacing the washers, stems, packing, packing nuts, and handles. I then replaced the mixing cartridge (K35B) within the faucet and tested. ?Feb16: I managed to find a PBR40 Cartridge installed and tested. -March1: I was contacted by the tenant who mentioned the issue with the hot water crossing over into the cold is still going on periodically. I made a trip to the unit but could not find anything wrong with the cartridge. The notice sent out by the strata states that "not replacing the cartridge may affect other suites". Basically it is possible that a unit directly beside, above, or below hers has not yet replaced theirs and this could be affecting hers.

| QTY. | CODE | DESCRIPTION  | UNIT PRICE | PRICE    |
|------|------|--|------------|----------|
| 1    |      | Replace Lav Faucet Single Lever Cartridge - Standard | \$159.00   | \$159.00 |
| 2    |      | Repair 1/2" x 3/8" Angle or Straight Stop - ADD-ON   | \$25.00    | \$50.00  |
| 1    |      | Replace SHWR VLV Cartridge - PBR40                   | \$199.00   | \$199.00 |

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[www.yaletownplumbing.com/feedback](http://www.yaletownplumbing.com/feedback) [1]  
 Fill in the required details from your invoice and tell us how we did.  
**Thank You!**

**WARRANTY:** PARTS - SUBJECT TO MANUFACTURER'S WARRANTY  
LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.  
**TERMS:** NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

|               |                 |
|---------------|-----------------|
| SUBTOTAL:     | \$408.00        |
| GST (5%):     | \$20.40         |
| <b>TOTAL:</b> | <b>\$428.40</b> |

\_\_\_\_\_ 2018-02-13  
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 CUSTOMER SIGNATURE DATE