



DATE 2018-04-10	TECHNICIAN Darren Mann	JOB/ORDER # 8358	REFERENCE TEXT Client reference
FIRST NAME Celia		LAST NAME Utley	
BILLING ADDRESS COMPANY / BILLING NAME 2306 - 583 BEACH CRES. VANCOUVER, V6Z3E6 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 2306 - 583 BEACH CRES. BUZZER: 1162 VANCOUVER, V6Z3E6 BRITISH COLUMBIA, CANADA	
PHONE 604.908.8794		EMAIL utley@telus.net	

REASON FOR TODAY'S CALL:  
 tub plug/chain mechanism is lost down the drain. Could you please clear the two bathroom sink and tub drains?

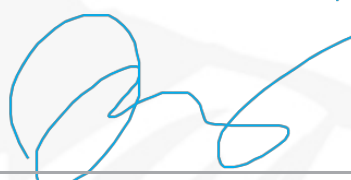
DESCRIPTION OF WORK PERFORMED:  
 ?Apr10: I tried to remove the brass stopper lever arm that fell down the tub drain but was unsuccessful. Using a camera snake I can see that the lever arm is stuck in the p-Trap below slab. As this lever arm is brass there is no fear of it corroding but hair is more likely to get caught on this obstruction. I will replace the tub drain with a lift & turn style drain. ?Apr13: -I installed a new lift & turn style tub drain and have recommended using a stainless mesh screen to help mitigate the chances of hair finding its way down the drain. -The toilet in the same bathroom was reported to have issues. The fillvalve was not adequately filling the tank and the flapper was starting to warp. I replaced the FillValve, flapper, and supply line. Tested and in good working order.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Replace Tub Drain Trim - Standard	\$159.00	\$159.00
1		Replace Toilet FillValve, Flapper, Supply - Standard	\$169.00	\$169.00
SUBTOTAL:			\$328.00	\$328.00
GST (5%):			\$16.40	\$16.40
TOTAL:			\$344.40	\$344.40

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 Please visit our feedback page at:  
[www.yaletownplumbing.com/feedback](http://www.yaletownplumbing.com/feedback) [1]  
 Fill in the required details from your invoice and tell us how we did.  
**Thank You!**

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY  
**LABOUR** - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.  
**TERMS:** NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

  
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 CUSTOMER SIGNATURE

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